



Hi Everyone,

We appreciate the patience that everyone has shown during these difficult times. We have been working hard behind the scenes to ensure there is a safe operating environment once we get the green light. It is now more important than ever to ensure that we as operators and you as guest are continuing to be vigilant and compliant with all Provincial Public Health Guidelines. The health and well-being of our members, guests and employees is our top priority and we are following all directions from the Federal & Provincial Government. Once we receive the green light to operate you will experience some changes. We ask that everyone follow the rule changes so that our community can once again enjoy the beauty of being outside!

Whispering Pines welcomes everyone to enjoy our beautiful facilities. We appreciate the need for people everywhere seeking recreation opportunities for their physical and mental well-being and ask that everyone please be mindful of the limited services we have to offer. If we are fortunate to have you visit us, we encourage everyone to arrive prepared to make your experience the best possible.

Your Health – Our Health & Social Distancing

- As per Federal Guidelines if you feel any symptoms such as Cough, Headache, Fever or Difficulty Breathing you must “STAY HOME”
- We ask that everyone practise Physical Distancing of at least 2 meters from all patrons and staff members.

Golf Course & Pro Shop

- Once the golf course opens for the season you can book your tee times either online through our website, whisperingpines.ab.ca or call us at 403-886-5111. Walk on tee times will not be allowed at this time!
- We encourage all patrons to either pay through our website or over the phone. This ensures the least amount of contact when you arrive for your tee time.
- Please be aware that we are trying to be a contactless facility. Please only use cash as a last resort.
- We ask that all golfers show up no more than 15 minutes prior to your tee time. As this time please check with our staff and remain in your vehicle until your respective tee time.
- All golfers are asked to not remove the flagstick. The cup has been modified so it can be easily retrieved.
- Once your round is complete, we ask you park your power cart in the designated area and leave the key in the cart. Our staff will properly sanitize the carts so that they can be used again.
- We also ask that upon completion of your round you exit the facility as quick as possible. This prevents any group gathering that could occur in the parking lot area.

- In the event of a rain/ lighting delay. Please proceed to your vehicle and remain there until the delay has passed. If you wish to abandon your round, please contact us via phone and we will gladly issue a rain check.

→ **Once again we ask for your respect and cooperation so that further action does not take place.**

The Pines Restaurant

- The Pines Restaurant will be open for a special Mothers Day celebration for take out and delivery service.
- All food preparation + delivery will be handled in a safe manner in accordance with AHS guidelines.
- Once the golf course receives the green light to open operations the restaurant will open for take out and delivery service. Please stay tuned for hours operation.

On Course Beverage Cart & Snack Shack

- On days when the beverage cart is on course, we ask that you please place orders from at least a 2-meter distance. Please do not crowd the Beverage Cart Attendant and allow our staff to safely deliver your purchases to your cart. Payment by debit or credit utilizing the “tap” function will be the only accepted method of payment.
- Please stay tuned for the Snack Shack operation hours/rules.

Bathrooms

- Resort bathrooms are available in the clubhouse and on the golf course.
- Bathrooms will be cleaned regularly along with extra sanitizing equipment placed in all facilities.

Sales Office

- Private tours will be available by appointment only. Your safety is our first concern and these tours can be done on our 10-seater golf cart while social distancing.
- Please contact our sales department to book a tour of your future home 1-877-465-3991

Administration Office

- At this time, the administration office will remain closed to the public.
- We ask that all business be conducted over the phone. If this is not possible please phone to make an appointment.
- Starting Monday, May 4th the office will be opened Monday – Friday from 9:00am – 4:00pm, Saturdays 9:00am – 1:00pm

→ **Once again, we remind you that our facility is your facility. We need your full cooperation during these difficult times. Our staff are here to help you enjoy your time with us. Rude or disorderly behavior will not be tolerated!**

Remember to only flush toilet paper!

Thank You, Whispering Pines Management Team!